# CANOPY GROWTH MULTI-YEAR ACCESSIBILITY PLAN (AODA)

## 1. INTRODUCTION

The Company is committed to fulfilling our requirements under the Accessibilities of Ontarian with Disabilities ACT, 2005. This accessibility plan outlines the steps we take to meet those requirements and the improvement opportunities we make for people with disabilities.

This plan outlines how we actively play a role in making our business accessible to our employees and guests.

The Company's diversity and inclusion and accessibility plan covers six areas: parking lots, security and safety, recruitment, career development and promotion, employee support and community programs and purchasing practices

## **OUR VISION**

To embed equity into every part of the organization, creating an inclusive environment where individuals from underrepresented groups feel welcomed, respected, and valued based on their unique perspectives, and a workforce that reflects the communities and consumers we serve.



## 2. COMMITMENT

The Company is committed to developing, implementing, and maintaining best practices to support equity, inclusion and diversity for all employees at all stages of the employment life cycle: recruitment, retention and advancement.

The Company aims to create a workplace where employees: feel welcome, respected, valued and supported; are able to express themselves freely; and bring their full identities, experiences, competencies, skills and abilities to their work.

The Company recognizes the importance of reflecting the diversity of its customers and markets in its workforce. The diverse capabilities that reside within the Company's talented workforce, enhances the position of the Company to anticipate and fulfill the needs of its diverse customers, providing high quality products and services. The Company believes that the wide array of perspectives that result from diversity and inclusion promotes innovation and business success.

The Company's aim is to ensure that its business policies, procedures and behaviours promote diversity and inclusion and create an environment where individual differences and abilities are encouraged and valued.

The Company recognizes its talented and diverse workforce as a key competitive advantage, and that diversity and inclusion in its workforce contributes to business success and benefits employees, customers, consumers and shareholders.

## **DIVERSITY, INCLUSION & SOCIAL EQUITY**

At Canopy, we have a responsibility to leverage our leadership role in the cannabis industry to undo the harms caused to communities of color that were disproportionately impacted by its criminalization. We also are taking accountability to get our own house in order by creating equity in our talent processes and encouraging an inclusive environment for all traditionally marginalized groups. The Diversity, Equity and Inclusion (DE&I) team is responsible for putting these commitments into practice and for helping to foster a diverse and inclusive Canopy Growth.



## 3. DEFINITIONS

"Assistive Devices" means devices that people bring with them, such as walkers, magnifiers, or oxygen tanks. Assistive devices that an organization might provide include: assistive software for people with visual, hearing or mobility impairments, wheelchairs or TTY (telephone teletype), real-time captioning or assistance from a staff person;

**"Barrier"** means anything that prevents a person with a disability from fully participating in all aspects of society because of his or her disability, including a physical barrier, an architectural barrier, an attitudinal barrier, an information or communications barrier, a technological barrier, a policy or a practice;

"Disability" means any degree of physical disability, infirmity, malformation or disfigurement that is caused by bodily injury, birth defect or illness and includes diabetes mellitus, epilepsy, a brain injury, any degree of paralysis, amputation, lack of physical co-ordination, blindness or visual impediment, deafness or hearing impediment, muteness or speech impediment, or physical reliance on a guide dog or other animal or on a wheelchair or other remedial appliance or device, a condition of mental impairment or a developmental disability, a learning disability, or a dysfunction in one or more of the processes involved in understanding or using symbols or spoken language, a mental disorder, or an injury or disability for which benefits were claimed or received under the insurance plan established under the Workplace Safety and Insurance Act, 1997;

**"Service Animals"** means animals that are individually trained to perform tasks for people with disabilities, such as guiding people who are blind, alerting people who are deaf, pulling wheelchairs, alerting and protecting a person who is having a seizure, or performing other special tasks. An animal is qualified to be a service animal if it is readily apparent the animal is used by the person for reasons relating to his or her disability; or the person provides a letter from a physician or nurse confirming the person requires the animal for reasons relating to the disability; and

**"Support Person"** means an individual hired or chosen to accompany a person with a disability to provide services or assistance with communication, mobility, personal care, medical needs, or access to services. This may be a professional, relative, volunteer or friend.



## 4. APPLICATION

This plan applies to all employees, prospective employees, customers, clients, contractors, vendors and all others who do business with or are in contact with the Company.

We extend the principles and practices to all employees around the world. Our wholly owned subsidiaries are welcome to adopt like principles in an act of employee diversity and inclusivity.

This plan is reviewed and updated at least once every 5 years.

We train and review with every person as soon as practical after being hired and provide training in respect to any changes to the policies.

## 5. PARKING LOTS

Our Ontario locations are in Tiverton and Smiths Falls. We have "Off-street parking facilities" as such must provide two types of parking; Type A and B parking. Type A has a minimum width of 3,400 mm (11 feet and 1.86 inches). The space should include signage that says, "van accessible." Type B has a minimum width of 2,400 mm (7 feet and 10.49 inches). The Parking Lots are not open to public parking, unless visiting the facilities.

Parking spaces are equipped with signage and accessible aisleways.

#### Signage

Accessible permit parking signs are included in accessible parking spaces.

#### **Access aisles**

This is the space between accessible parking spaces. Spaces may be shared by two parking spaces and must include the following:

- · Minimum width of 1,500 mm (4.9 feet),
- · Extend full length of parking space and;
- · Be marked with high tonal contrast diagonal lines that discourages parking in them.



#### 148 Farrell, Tiverton

We have a total of 108 parking spots located at the Tiverton operation, therefore require one parking space for the use of persons with disabilities and an additional three percent of parking spaces for the use of persons with disabilities, where there are between 101 and 200 parking spaces must be parking spaces for the use of persons with disabilities, calculated in accordance with ratios, rounding up to the nearest whole number.

We are required to have 5 parking spots (3.24+1=4.24) rounded up to the nearest whole number = 5)

We currently have 6 spots for use of persons with disabilities in the lot on the building side.

3 closest spots to the building entrance are 13 ft wide meeting the requirements of a Type A parking space

3 spots following are 9.5 ft wide meeting the requirements of a Type B parking space

S. 80.36 (1,2) of the AODA (The Accessibility for Ontarians with Disabilities Act, 2005) states that Type A and Type B parking spaces must be evenly divided when there is an even number of parking spots (108)

See ANNEX 2 for pictures of parking spaces and signage present at this location

#### **1 Hershey Drive**

We have a total of 120 parking spots on the entire Smiths Falls campus, therefore we require, 2% of those plus 2 additional spaces parking spaces must be parking spaces for the use of persons with disabilities, calculated in accordance with ratios, rounding up to the nearest whole number.

We are required to have 6 parking spots (16.64+2 = 18.64 rounded up to the nearest whole number = 19)

We currently have 9 spaces for use of persons with disabilities on the Smiths Falls Campus.

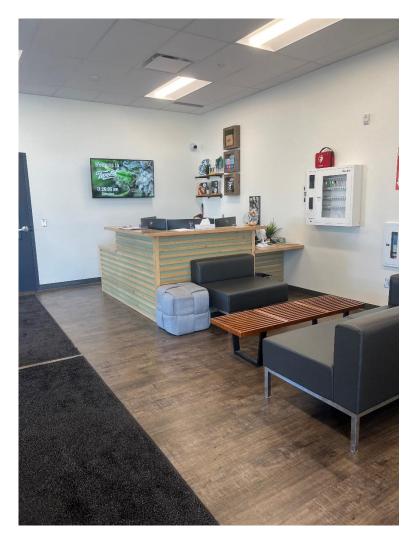
7 parking spaces on campus meet the requirements of a Type A parking spot. And 9 parking spaces meet the requirements of the Type B parking spot.

See ANNEX 3 for map and pictures of parking spaces and signage present at this location



## **6. SECURITY AND SAFETY**

When accessing the facility, guests and employees must meet security to gain access to entry documentation. The security desks and kiosks are at a height accessible to all employees, including those requiring assistive devices. Security desks are at a height of 32 inches from the ground.



Employees requiring support in times of emergency are assisted with a Support Person. Teams of Fire Warden assistants are available to assist employees out of the building in times of emergency evacuation or shelter in place activities. Employees requiring assistance are encouraged to identify themselves (confidentially if required) to their supervisor or human resources to make arrangements for this support.

See Annex 6 for the Workplace Emergency Accessibility Assistance Request



## 7. RECRUITMENT

The Company believes that its employees from various cultural, linguistic, and national backgrounds provide it with valuable knowledge for understanding complex international markets, and the Company embraces this approach in its national and international recruitment processes.

The Company is committed to equal employment opportunity and to complying with all laws related to workplace opportunity. The Company extends employment opportunities to all qualified applicants and employees and strives to maintain a workplace environment free of discrimination, hostility, and physical or verbal harassment with respect to age, race, colour, sex, gender identity, religion, ethnic origin, disability, socio-economic status or sexual orientation.

To fulfill this commitment, we engage in the following to help overcome differences:

- In-person job fairs at locations that are compliant with AODA building requirements, i.e. ramps, accessible parking, elevators ramps and doors.
- Web- based applications for all job websites

## 8. CAREER DEVELOPMENT AND PROMOTION

The Company rewards excellence and all employees are promoted on the basis of their performance. All employees participate in training sessions on managing diversity and inclusion in the workplace to ensure that employees are treated fairly and evaluated objectively.

Reasonable accommodations – The Company will:

- Grant and respect accommodation requests for circumstances such as family responsibilities, accessibility for disabilities, diverse days of religious and cultural significance, etc.;
- · Accommodate alternative work arrangements and family responsibilities including childcare and elder care.
- Provide the tools required to fulfil the job requirements such as "speech to text" training and documentation devices, ergonomic workstations and buildings that are accessible to all persons.
- Web based Training programs are equipped with speech to text and text read aloud capabilities.
- Training is also available in class or 1:1 to ensure understanding and access to all.

## 9. EMPLOYEE SUPPORT AND COMMUNITY PROGRAMS



The Company ensures a safe and pleasant environment for our employees. It offers various training and support to achieve this objective.

- Flexible working time arrangements
- Employee resource, network and support groups
- Open communications
- Employee Assistance Program (EAP)

#### Employee Resource, Network and Support Groups

We are proud to introduce Employee Resource Groups (ERG) – voluntary, employee-led groups whose goal is to promote DEI within Canopy. These groups are typically led and participated in by employees from underrepresented groups and allies, based on shared identities such as race, gender, sexual orientation, disability, etc., and they come together to actively engage people of this identity, amplify their stories, and foster allyship. Our hope is that Employee Resource Groups begin to serve as internal communities, providing personal connections and support for their members.

The results of the CCDI DEI audit work have served as a reference point for which groups to include within Phase 1 of this program roll-out, and we are so proud to share that these groups will be centered around the identities below.



#### **Indigenous Voices**

- · Join as an IN COMMUNITY member
- Join as an ALLY member



#### **Black Voices**

- Join as an IN COMMUNITY member
- · Join as an ALLY member



#### **Proud Voices**

(Group for LGBTQ2S+ employees and allies)

- Join as an IN COMMUNITY member
- Join as an ALLY member



#### **Divergent Voices**

(Group for employees impacted by disabilities and allies)

- Join as an IN COMMUNITY member
- Join as an ALLY member

## 10. PURCHASING PRACTICES

When purchasing goods and services, the Company will strive to ensure that it makes purchases from providers holding similar values. The Company may require providers of goods and services, as part of the contracting process, to produce to the Company a copy of its own statement of principles with respect to diversity and inclusion.

When purchasing equipment such as computer programs, training, assistive devices, etc. we strive to ensure that such equipment is accessible to all employees.



## **ANNEXES LIST**

Annex 1 Diversity and Inclusion Policy
Annex 2 Photos Tiverton accessible parking spaces
Annex 3 Photos and Map of Smiths Falls accessible parking spaces
Annex 4 Individualized Accessibility Plan Non- Occupational Support
Annex 5 Functional Abilities Form for Mental Health Support
Annex 6 Emergency Response Accessibility Assistance Request
Annex 7 Gap Action Plan for 1- 5 years



## **ANNEX 1**

# DIVERSITY & INCLUSION POLICY

#### OVERVIEW

Canopy Growth Corporation and its subsidiaries (the "Company" or "Canopy") recognize the value of a diverse and inclusive workforce and believe that it will achieve greater success by promoting a positive work environment that recognizes and respects the dignity of every individual, fosters inclusion, builds trust, and allows every person the opportunity to realize their full potential.

#### 1.0 COMMITMENT TO DIVERSITY & INCLUSION

The Company is committed to developing, implementing, and maintaining best practices to support equity, inclusion and diversity for all employees at all stages of the employment life cycle: recruitment, retention and advancement.

The Company aims to create a workplace where employees: feel welcome, respected, valued and supported; are able to express themselves freely; and bring their full identities, experiences, competencies, skills and abilities to their work.

The Company recognizes the importance of reflecting the diversity of its customers and markets in its workforce. The diverse capabilities that reside within the Company's talented <u>workforce</u>, <u>enhances</u> the position of the Company to anticipate and fulfill the needs of its diverse customers, providing high quality products and services. The Company believes that the wide array of perspectives that result from diversity and inclusion promotes innovation and business success.

The Company's aim is to ensure that its business policies, procedures and <u>behaviours</u> promote diversity and inclusion and create an environment where individual differences are encouraged and valued.

The Company recognizes its talented and diverse workforce as a key competitive advantage, and that diversity and inclusion in its workforce contributes to business success and benefits employees, customers, consumers and shareholders.

#### 2.0 DETAILS OF POLICY

The Company's diversity and inclusion policy covers four areas: recruitment, career development and promotion, employee support and community programs. This policy applies to all employees, prospective employees, customers, clients, contractors, vendors and all others who do business with or are in contact with the Company.



#### 2.1 RECRUITMENT

The Company believes that its employees from various cultural, linguistic and national backgrounds provide it with valuable knowledge for understanding complex international markets, and the Company embraces this approach in its national and international recruitment processes.

The Company is committed to equal employment opportunity and to complying with all laws related to workplace opportunity. The Company extends employment opportunities to all qualified applicants and employees and strives to maintain a workplace environment free of discrimination, hostility, and physical or verbal harassment with respect to age, race, colour, sex, gender identity, religion, ethnic origin, disability, socio-economic status or sexual orientation.

#### 2.2 CAREER DEVELOPMENT AND PROMOTION

The Company rewards excellence and all employees are promoted on the basis of their performance. All employees participate in training sessions on managing diversity and inclusion in the workplace to ensure that employees are treated fairly and evaluated objectively.

Reasonable accommodations - The Company will:

- Grant and respect accommodation requests for circumstances such as family responsibilities, accessibility for disabilities, diverse days of religious and cultural significance, etc.;
- Accommodate alternative work arrangements and family responsibilities including childcare and elder care.

#### 2.3 EMPLOYEE SUPPORT

The Company ensures a safe and pleasant environment for our employees. It offers various training and support to achieve this objective.

- Flexible working time arrangements
- · Employee resource, network and support groups
- · Open communications
- Employee Assistance Program (EAP)

#### 2.4 COMMUNITY PROGRAMS

The Company recognizes that there are distinct demographic groups that have long been disadvantaged. The Company is committed to addressing cultural stereotypes both within and outside its organization. The Company has clear reporting procedures for any type of discrimination or harassment complaint, which is combined with follow-up procedures to prevent future incidents (see the Positive Workplace Guidelines).



#### 2.5 PURCHASING PRACTICES

When purchasing goods and services, the Company will strive to ensure that it makes purchases from providers holding similar values. The Company may require providers of goods and services, as part of the contracting process, to produce to the Company a copy of its own statement of principles with respect to diversity and inclusion.

#### 3 PARTY RESPONSIBLE FOR POLICY

The Company's commitment to diversity and inclusion is led by the CHRO Organization who is responsible for ensuring that the diversity and inclusion policy is articulated in the day-to-day business and built into the strategic direction of the company.

#### 4 POLICY ENFORCEMENT

#### 4.1 MONITOR

All employees are expected to be aware of the Company's policies around diversity and inclusion and share the responsibility of upholding the policies. All employees undergo diversity and inclusion training. Diversity and inclusivity training encompasses raising awareness about issues surrounding diversity and inclusion, developing diversity and inclusion management skills and becoming aware of unconscious biases and their impact. If an employee notes that a section of the policy is not being <u>upheld</u> they should bring it to the attention of the CHRO.

#### 4.2 ENFORCEMENT

Issues and non-compliance will be brought to the attention of the CHRO and dealt with on a case-by-case basis, in addition to the individuals involved in the incident or non-compliance.

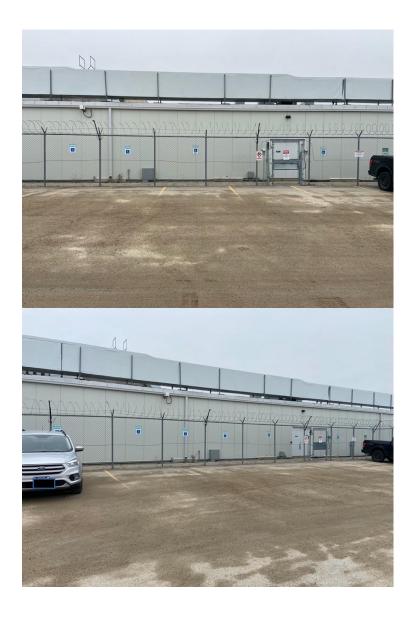
#### 4.3 REVIEW

The CHRO will review the Diversity and inclusion Policy with the Board of Directors or management on an annual basis.

Should you have any questions about this policy, please speak with Jenny Brewer, Chief Human Resources Officer for Canopy.



## **ANNEX 2**





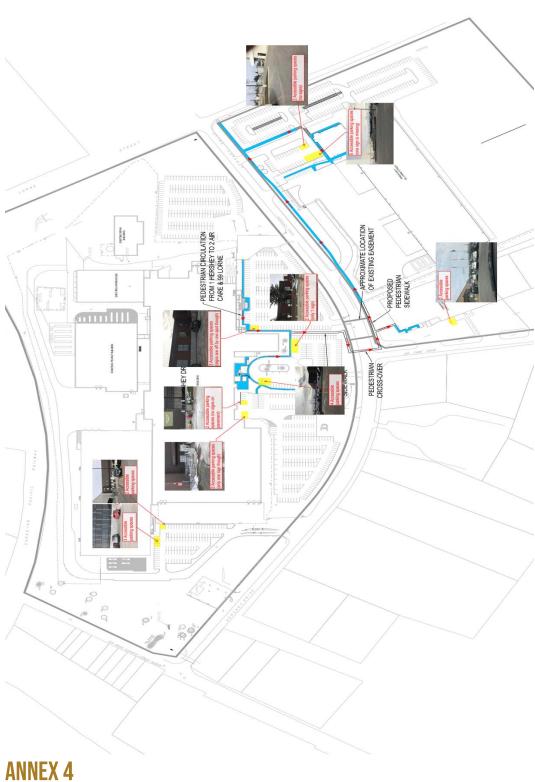


















Safety is literally our middle name.

#### Individualized Accessibility Plan

#### ACCESSIBILITY WORK AGREEMENT

| We understand that you require accessibility so<br>We are happy to support you in your ca<br>accommodations to continue to make the work<br>have identified that you require accommodation | reer here and are happy to<br>k environment and culture acces | provide you with    |
|--|---|---------------------|
|  |   |                     |
| Your modifications will be as follows:   |   |                     |
|  |   |                     |
| By cosigning this agreement with your Ma<br>modification and we are able to modify your usu<br>as you require it.  |   |                     |
| Understand that it is our combined responsi encouraged to advocate for the requirements of at work which is outside this agreement outling immediately.                                    | of your needs and if you are asked                            | d to perform a task |
| This agreement is in effect as of  | ,202_,  |                     |
|  | Employee Signature.   | Date                |
|  |   | Date                |
|  | HSE/ HR Manager Signature                                     | Date                |



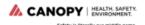
## **ANNEX 5**



# NON - OCCUPATIONAL FUNCTIONAL ABILITIES FORM

| Dear Health Care Practitio  | ner:                                  |  |                                   |  |  |  |  |
|---|---------------------------------------|--|-----------------------------------|--|--|--|--|
| Corporations is committee   |                                       | their capabilities/restrictions<br>ees with a safe and timely re       |                                   |  |  |  |  |
|   | yer with information about m          | orizing any health professional v<br>ny functional abilities, as docum |                                   |  |  |  |  |
| Signature:  |                                       | Date:  |                                   |  |  |  |  |
|   |                                       |  |                                   |  |  |  |  |
| Examination Date:   |                                       | Time: □  | a.m. $\square$ p.m.               |  |  |  |  |
| The employee:   |                                       |  |                                   |  |  |  |  |
| ☐ Is capable of return  | rning to work with no restrict        | tions.   |                                   |  |  |  |  |
| ☐ Is capable of returning   | ning to work with restriction         | s as noted below. (Please comp   | olete Sections A, B & C)          |  |  |  |  |
| ☐ Is unable to return   | to work at this time and rer          | mains under medical care. (Ple   | ase complete Section C)           |  |  |  |  |
|   |                                       |  |                                   |  |  |  |  |
| Section A Abilities and   | or Restrictions                       |  |                                   |  |  |  |  |
|   | i <b>es</b> that apply. Include addir |  | Ability to perform Multiple       |  |  |  |  |
| Supervisory Skills::  | Concentration:                        | Pressures and deadlines:   | tasks:                            |  |  |  |  |
| ☐ Full Abilities  | ☐ Full Abilities                      | ☐ Full Abilities   | ☐ Full Abilities                  |  |  |  |  |
| ☐ Up to 2 hours ☐ 2-4 hours   | ☐ Up to 15 minutes ☐ 15 – 30 minutes  | ☐ Up to 30 minutes ☐ 30 minutes to 1 hour                              | ☐ Up to 2 tasks ☐ 2 or more tasks |  |  |  |  |
| □ Other (please specify) □ Other (please specify) □ Other (please specify) □ Other (please specify) |                                       |  |                                   |  |  |  |  |
| Tolerate external stimulus (ie. noise, chatterr:  | Cooperate with others:                | Persistence and Focus:   | Travel to work:                   |  |  |  |  |
| ☐ Full Abilities  | ☐ Full Abilities                      | □ Full Abilities   | Ability to use Ability to         |  |  |  |  |
| ☐ Up to 30 minutes  | ☐ No Tolerance.                       | ☐ Up to 30 minutes   | Public Transit Drive a<br>Vehicle |  |  |  |  |
| □ 30 minutes to 1 hour  | ☐ Controlled situations               | □ 30 minutes to 1 hour   | Veriicle ☐ Yes ☐ Yes              |  |  |  |  |
| ☐ Other (please specify)  | ☐ Other (please specify)              | ☐ Other (please specify)   | □ No □ No                         |  |  |  |  |
| Tolerance of emotional<br>circumstances:  | Tolerance of crowded                  | Tolerance for being alone:   | Tolerance of required PPE:        |  |  |  |  |
| □ Full Abilities  | spaces::                              | ☐ Full Abilities   | Personal Respirator               |  |  |  |  |
| □ No Tolerance.   | ☐ Up to 30 minutes                    | ☐ Up to 30 min   | Face Mask                         |  |  |  |  |
| □ Controlled situations   | □ 30 minutes to 1 hour                | □ 30 minutes to 1 hour   | ☐ Yes ☐ Yes                       |  |  |  |  |
| ☐ Other (please specify)  |                                       | ☐ Other (please specify)   | □ No □ No                         |  |  |  |  |





| Section B Additional Comments on Abilities and/or Rest                            | uicuons   |
|---|---|
|   |   |
|   |   |
|   |   |
| From the date of this assessment, the above will apply for a                      |   |
|   | work with your patient?   |
| ☐ 1 – 2 Days ☐ 3 – 7 Days ☐ 8 – 14 Days ☐ Recommendations for                     | d d m m v v v   |
| work hours and start Regular full-time Modifie hours hours                        | d Graduated Start hours Date:   |
| Section C Date of Next Appointment  | r Restrictions dd m m y y y   |
| Recommended date of next appointment to review Abilities and/or                   | r Restrictions  |
|   |   |
| Very General outline Treatment Plan: (Respect employee' required for us to know.) | 's confidentiality and only share what would be                                 |
| Estimated date for return to regular job duties:                                  |   |
| Thank you for your assistance in attending to our employee.                       |   |
| Health Care Practitioner's Signature  | Date:   |
| Health Care Practitioner's Name (Please Print)                                    |   |
|   | Health Care Practitioner's Address and Contact Information (Stamp if available) |



## **ANNEX 6**



#### WORKPLACE EMERGENCY RESPONSE ACCESSIBLY ASSISTANCE REQUEST

Your health and safety is our paramount concern.

If there was an emergency, would you be able to evacuation the building without assistance?

Think about all the places in which you work. Could you, without assistance:

- Activate an alarm, or find out that an alarm is sounding or flashing?
- Locate and / or follow the paths to the building exits?
- Communicate to emerg3encey responders?
- Move through crowd in stressful situations?
- Travel throughout out of the buildings without using the elevators?
- Find and use designated waiting areas?

If you answered "no" to any of those questions, or otherwise know that you would require assistance in evacuation the building then we need to know so that we can formulate a plan to assist you.

If you believe you require an individualized assistance plan in the event of an emergency, please email <a href="mailto:Healthsafety@Canopygrowth.com">Healthsafety@Canopygrowth.com</a> so that we can begin the process. Please do not send any personal details relating to the diagnosis you have but rather focus on the requirements needed to support you best.



## **ANNEX 7**

|     |   | Description  | Deadillie   | Accountable | Status      | Comments   |
|-----|---|--|-------------|-------------|-------------|--|
| m   | Establishment of Accessibility Policies     | 3.(1) Every obligated organization shall develop, implement and maintain policies governing how the organization<br>achieves or will achieve accessibility through meeting its requirements under the accessibility standards referred<br>to in this Regulation.   | Year 1 2023 | £           | in progress | Confirm: -should policy be updated with directing employees with questions to consult with their HRPB instead of their HKS member? -update subsomer care contact info -change diffrer to Taskillies? -scope-Sean recos ON only |
| 4   | Accessibility Plans                         | 4. (1) Large organizations shall,  | Year 1 2023 | £           | in progress | Review draft with Legal  |
|     |   | <ul> <li>estables, implement, maintain and document a multi-year accessibility plan, which outlines the<br/>organization's strategy to prevent and remove barriers and meet its requirements under this Regulation;</li> </ul>   |             |             |             | Feb 27 - sent draft multi-year plan to legal for review/comment (for posting once in compliance) Sending to AODA On Feb 28   |
|     |   | <ul> <li>b) post the accessibility plan on their website, if any, and provide the plan in an accessible format upon<br/>renewer; and</li> </ul>  |             |             |             |  |
|     |   | request, and contact the accessibility plan at least once every five years.  |             |             |             |  |
| 7   | Training                                    | 7.1.1) Every obligated organization shall ensure that training is provided on the requirements of the accessbility<br>standards referred to in this Regulation and on the Human Rights Code as it pertains to persons with disabilities to.  | Year 1 2023 | ¥           | in progress | All new hires in Ontario receive AODAtraining as part of their on-<br>boarding -   |
|     |   | (a) all employees, and volunteers;   |             |             |             | Confirmed temporary staffing agency personnel have AODAtraining  |
|     |   | (b) all persons who participate in developing the organization's policies, and   |             |             |             | prior to attending CGC   |
|     |   | (c) all other persons who provide goods, services or facilities on behalf of the organization.   |             |             |             |  |
| =   | Feedback                                    | 111 (1) Every obligated organization that has processes for receiving and responding to feedback shall ensure that<br>the processes are accessible to persons with disabilities by providing or arranging for accessible formats and   | Year 1 2023 | HR/Comms    |             | Policy in place<br>Sean - hote to self category  |
|     |   | communications supports, upon request.   |             |             |             |  |
| 12  | Accessible Formats & Communication Supports | 12. (1) Except as otherwise provided, every obligated organization shall upon request provide or arrange for the<br>provision of accessible formats and communication supports for persons with disabilities,  | Year 1 2023 | HR/ Comms   |             | Addressed in policy<br>IT tools available upon request to individuals requiring reading, visual<br>or spelling support. Requests can also be made on the DEI We bsite/   |
|     |   | a) in a timely manner that takes into account the person's accessibility needs due to disability; and  |             |             |             | supervisor/HR or HSE   |
|     |   | of at a cost that is no inforce than the regular cost changed to other persons.  12. (2) The obligated organization shall consult with the person making the request in determining the suitability of   |             |             |             |  |
|     |   | an accessible format or communication support.   |             |             |             |  |
|     |   | 12.(3) Every obligated organization shall notify the public about the availability of accessible formats and<br>communication supports.  | 1           |             |             |  |
| 133 | Emergency Procedures                        |  | Year 1 2023 | HSE         | in progress | Review draft with Legal Esh 27 - contribution mant for   |
|     | Out Andrews                                 | spalls over the first manner of the contract o |             |             |             | posting once in compliance) Sending to ADDAOn Feb 28   |
| 12  | Accessible Websites & Web                   | Accessible Websites & Web 14, (2) Designated public sector organizations and large organizations shall make their internet websites and web  | Year 2 2024 | <u></u>     | in progress | Kate is sourcing external supplies to review our compliance and intiate  |
|     | Content                                     | content conform with the World Wide Web Consortum Web Content Accessibility dubelines (WCAs) 2.0, initially at   |             |             |             | remedial plan if required.   |
|     |   | Compliance date:   |             |             |             | The CGC, Tweed and Spectrum websites are quite extensive, so we  |
|     |   | 01-jan-14  |             |             |             | expect this process to take a significant amount of time. The goal is to   |
|     |   | New internet websites and web content on those sites must conform with WCAG 2.0 Level A 01-1an-21  |             |             |             | end 2019 with all of our sites being fully WCAG 2.0 certified. I will keep vou nosted on where we are in the process os we move through the  |
|     |   | All internet websites and web content must conform with WCAG 2.0 Level AA, other than,   |             |             |             | steps. Please don't hesitate to reach out if you have any questions.   |
|     |   | · success criteria 1. 2. 4 Captions (Live)   |             |             |             | We have selected a vendor but haven't signed off with them or begun  |
|     |   | . success criteria 1.2.5 Audio Descriptions (Pre-recorded).  |             |             |             | the audit, yet. I am aining to have Tweed, Spectrum and<br>Canopy/Growth July AOIO-compliant by the end of 2019 but<br>development hasn't started yet.   |
|     |   |  |             |             |             | Request an update once audit is complete   |
| 22  | Recruitment –                               | 22. Every employer shall notify it semployees and the public about the availability of accommodation for<br>applicants with disabilities in its recruitment processes.   | Year 1 2023 | #           | Completed   | Feb 11 - Legal confirmed job posting language meets requirements. See AOD A22 - Recruitment doc Feb 25 - Legal confirmed language is OK  |
|     |   |  |             |             |             |  |



|   |   | wy own sense<br>and comment is<br>that while<br>boilerplate<br>language is good-<br>we can do better<br>by turning our<br>mind to what the<br>interview is going<br>to look like.   | Again, bollerplate<br>is fine, but we can<br>do better.  |  | The process does not need to be documented.  |   |   |
|---|---|---|--|--|--|---|---|
|   | Comments Feb 11-Legal confirmed interview notice email meets requirements. See AODA 23 - Recruitment, Assessment or Selection doc   | Sean recomments. During the recultment places, clandiates willes<br>been deed to attend a took "miths" fails claimly for an in-person<br>interview. That meeting is expected to be held in the Think Tank<br>boardroom, which is located on the second floor of our building.<br>Accommodations are available upon request for candidates taking<br>part in all aspects of the selection process. Candidates taking<br>part in all aspects of the selection process. Candidates who believe<br>that they may require accommodation are directed to contact HR to<br>give use possible accommodation. Job Fairs are held in locations that<br>are accessible to all public persons.<br>Note: each email would need to be tailored to the circumstances at<br>hand. | DEI Policy now includes binguage required by ADDA. This is reolvewed upon hire and will be communciated to all personel                                    | All new hiers in Ontario participate in on-boarding and receive Gnopy's AODA Policy and Customer Service as part of their new hire parkage. Both documents are reviewed during on-boarding   | Covered by Policy and Customer Service Standard but process not documented - does it need to be? Chrissy - cited a couple of examples to support that our practice has been to accommodate   | 1) alert current employees and collected infor a svolunteered form Completed by a member of our H/S organization, map google form to always good to the standard ally go to less 2) updated onboarding process to include Include in new hire paperwork and all employees must return the form - update new hire form Corrigian onboarding - confirm there will be a flag if someone ticks the box consider adding as a required form   | Form in place with DEI. And HSG. Accomadation forms in place and<br>Ergo Assessment process in place.   |
|   | Status<br>in progress   |   | in progress  | Completed  | On going   | Ongoing   | Ongoing   |
| :   | Accountable<br>HR/Comms   |   | HR/Comms   | HSE/HR   | HSE/HR   | 35H   | 35H   |
| Deadline  | Year 1 2023   | Year1 2023  | Year 1 2023  | Year 1 2023  | Year 1 2023  | Year 1 2023   | Year 1 2023   |
| Accessibly for Ontarinas with Disabilities Act, 2005<br>Description | Recruitment, Assessment or [23,1] During a recruitment process, an employer shall notify job applicants, when they are individually selected to Selection Process. participate in an assessment or selection process, that accommodations are available upon request in relation to | The materials or processor be used.  If it is selected applicant requests an accommodation, the employer shall consult with the applicant and provide or arrange for the provision of a suitable accommodation in a manner that takes into account the applicant's accessibility needs due to distibility.  | 24. Every employer shall, when making offers of employment, notify the successful applicant of its policies for accommodating employees with disabilities. | <ol> <li>(1) Every employer shall inform its employees of its policies used to support its employees with disabilities, including, but not limited to, policies on the provision of pob accommodations that take into account an employee's secsability needs due to disability.</li> <li>(2) (2) Employers shall pool disability.</li> <li>(3) (2) Employers shall provide the information required under this section to new employees as soon as practicable after they begin their employment.</li> <li>(3) Employers shall provide updated information to be semployees whenever there is a change to existing the existing and the contraction of the contrac</li></ol> | 26. It need from the collection to the control of the collection o | 27. [1] Every employer shall provide individualzed workplace emergency response information to employees who have a deability, if the deability is such that the individualzed information is necessary and the employer is aware of the need for accommodation due to the transplace such employers shall provide the response information requires assistance and with the employer consent, the employer shall provide the workplace emergency response information requires assistance and with the employer consent, the employer shall provide the workplace emergency response information to the person designated by the employer to provide assistance to the employer.  (a) Every employer shall review the information required under this section as soon as spacets able after the employer (3) Every employer shall review the individualzed workplace emergency response information, (4) Every employer shall review the individualzed workplace emergency response information, (5) when the employee so overalls encountains to require the programment of (1) when the employee so overalls encountains of the programment of (1) when the employee so overalls encountains one reviewed; and (1) when the employer solventy learned to make the employee (2) when the employee solvents encountains one reviewed; and (1) when the employee solvents encountains one reviewed; and (1) when the employer requires the recent programment to reconsent and recent programments. | 28. (1) Employees other than employees that are small organizations, shall develop and have in place a written process for the development of documented individual accommodation plans for employees with disabilities.  1. The manner in which an employee requesting accommodation can participate in the development of the individual accommodation plans shall include the individual accommodation plans.  2. The manner in which has employee seasessed on an individual basis.  3. The manner in which the employee is assessed on an individual basis.  4. The manner in which the employee can request the participation by an outside medical or other expert, at the employer's expense, to determine if and how accommodation can be achieved.  4. The manner in which the employee can request the participation of representative from their bargaining agent, where the employee is represented by a bargaining agent, or other representative from the workplace, where the employee is forgeresented by a bargaining agent, or other representative from the workplace, where the employee is forgeresented by a bargaining agent, or other representative from the workplace. |
| Initiative  | Recruitment, Assessment or Selection Process  |   | Applicants Applicants  | Informing Employees of<br>Supports   | Accessible formats & Communication Supports for Employees  | Response Information  | Documented Individual Accommodation Plans   |
| Section   | ıt 73   |   | 1t 24  | nt 25  | ıt 26  | rt 27   | 14 58   |
| Part  | Part III - Employment<br>Standard   |   | Standard<br>Standard   | Part III - Employment<br>Standard  | Part III - Employment<br>Standard  | Standard Standard   | Standard<br>Standard  |



|  | eturning to work from a ed work related docs   |   |  | langauge to both the check-in form and powerpoint confirming that we do these   | ig sessions.  | lg sessions.  | As defined. Office or lobby only applies as specified and not as part of the   |  | untisons as examples.  |  |  |   |
|--|--|---|--|---|---|---|--|--|--|--|--|---|
| Comments   | Disability Management supports employees returning to work from a<br>non-work related input on on on on one or one or one or on one or |   |  | #NAME?  | Identified in the MYP-Add to Managers training sessions   | I dentified in the MYP. Add to Managers training sessions.  |  | Number of accessible parking in Smiths Falls and Twerton meets the requirement runmbers from AODA for Type A and Type B parking, Signage in place as required. Missing Asile parking markings in Twerton and Smiths Falls. | We do not have service counters security counters meet requirements and are included in the MYP submissions as examples. Counters are 21 inches high   |  |  |   |
| Status   | Completed  |   |  |   |   |   |  |  |  |  |  |   |
| Accountable  | HSE  |   |  | Ξ   | Field Directors   | Field Directors   | Facities   | Facilties  | Facilities   | Facilites  | Facilites  | Facilites   |
| Deadine  | Year 1 2023  |   |  | Year 1 2023   | Year 2 2024   | Year 2 2024   | Year 1 2023  | Year 2 2024  |  |  |  | Year 3-5  |
| Accessory or Unitarian with Dispatces Act, 2005<br>Description | empeyee's accesseming needs oue 10 doad burly.  [28, [1] Every employer, other than an employer that is a small organization,  | (a) shall develop and have in place a return to work process for its employees who have been absent from work due to a disability and require disability-related accommodations in order to return to work; and (b) shall document the process.  (29. (2) The return to work process shall, | <ul> <li>(a) outline the steps the employer will take to facilitate the return to work of employees who were absent because their disability required them to be away from work; and</li> <li>(b) use individual documented accommodation plans, as described in section 28, as part of the processs.</li> <li>(2) The return to work process referenced in this section does not replace or override any other return to work process created by or moder any other statute.</li> </ul> | Performance Management, 30. (1) An employer that uses performance management in respect of its employees shalf take into account the accessbility needs of employees with disabilities, as well as individual accommodation plans, when using its performance management process in respect of employees with disabilities. | 31. (1) An employer that provides career development and advancement to its employees shall take into account the accessibility needs of its employees with disabilities as well as any individual accommodation plans, when providing career development and advancement to its employees with disabilities. | 32. (1) An employer that uses redeployment shall take into account the accessbilly needs of its employees with disabilities, as well as individual accommodation plans, when redeploying employees with disabilities. | (1) This Part applies to newly constructed and redeveloped exterior paths of travellatat are outdoor sidewalks or walkways designed and constructed for pedestrain travel and are intended to serve a functional purpose and not to provide a recreational experience. (2) This Part does not apply to paths of travel regulated under Ontario Regulation 350/06 (Building Code) made under the Building Code Act, 1992. | Obligated organizations shall ensure that when constructing new or redeveloping off-street parking facilities that they intend to maintain, the off-street parking facilities meet the requirements set out in this Part.  | (1) When constructing new service counters, which includes replacing existing service counters, the following requirements must be met. 1. There must be at a minimum one service counter that accommodates a mobility aid for each type of service provided and the accessible service counter must be clerify individuely dishignage, where there are multiple queuing lines and service counters. 2. Each service counter must accommodate a mobility aid, where a single queuing lines and service counters. 2. Each service counter that accommodates mobility aids must meet the following requirements: 1. The countertop height must be such that it is usable by a person seated in a mobility aid. 2. There must be sufficient knee clearance for a person seated in a mobility aid, where a forward approach for the counter the required. 3. The floor space in front of the counter must be sufficient force clearance for a person seated in a mobility aid. | When constructing new fixed queuing guides, the following requirements must be meet. 1. The fixed queuing guides must provide sufficient width to allow for the passage of mobility aids and mobility assistive devices. 2. The fixed queuing guides must have sufficiently clear from area to permit mobility aids to turn where queuing lines change direction. 3. The fixed queuing pulses must be can be directed to the control of th | (1) When constructing a new waiting area or redeveloping an existing waiting area, where the seating is fixed to the floor, a minimum of three per cent of the new seating must be accessible, but in no case shall there be fewer than one accessible seating space. (2) For the purposes of this section, accessible seating is a space in the seating area where an inhibitual cains a mobility add can wait. | In addition to the accessfullity plan requirements set out in section 4, obligated organizations, other than small organizations, shall ensure that their nullstyear accessfully plans include the following: 1. Procedures for preventative and emergency maintenance of the accessible elements in public spaces as required under this Part. 2. Procedures for dealing with temporary disruptions when accessible elements required under this Part are not in 2. Procedures for dealing with temporary disruptions when accessible elements required under this Part are not in 2. Procedures for dealing with temporary disruptions when accessible elements required under this Part are not in 2. Procedures for dealing with temporary disruptions when accessible elements required under this Part are not in |
| Initiative   | Return to Work Process   |   |  | Performance Managern  | Career Development &<br>Advancement   | Redeployment  | 80.31 Exterior Paths of Travel   | Accessible Parking   | 80.41 Service Counters   | 80.42 Fixed Queuing Guides   | 80.43 Waiting Areas  | 4 Maintenance of<br>Accessible Elements   |
| Section  | ment 29  |   |  | ment 30   | nent 31   | nent 32   |  | 10f 80.32-<br>80.39  |  |  |  | f 80.44   |
| Part   | Standard   |   |  | Part III - Employment<br>Standard   | Part III - Employment<br>Standard   | Part III - Employment<br>Standard   | Part IV.1 - Design of Public Spaces  | Part IV.1 - Design of Public Spaces  | Part IV - Design of Jubilc Spaces  | Part IV - Design of Public Spaces  | Part IV - Design of Public Spaces  | Part IV - Design of Public Spaces   |

